



Community Connection

VILLAGE OF ITASCA

WATER AND SEWER RATE UPDATE

Every time a faucet turns on or a toilet flushes, reliable water and sewer systems are working behind the scenes. Keeping these systems running smoothly takes ongoing investment and careful planning. To make sure rates stay fair and reflect actual service costs, the Village of Itasca commissioned an independent Water and Sewer Rate Study.

The study reviewed the actual costs of providing water and sewer services, including daily operations, infrastructure repairs and replacements, and maintenance of major systems such as the wastewater treatment plant. It also considered required rate adjustments from the DuPage Water Commission.

Since January 2022, water and sewer rates have remained unchanged while the study was being completed. With the study now complete, the Village Board has adopted a new five-year rate plan.

As of May 1, 2025, water and sewer rates increased by 2.7%, for the average homeowner. This change is reflected in your July utility bill and will result in a typical bill going up about \$4.00.

The new rates are structured to cover the cost of providing service, maintain an emergency reserve, and to support future capital projects.

	January 2022	May 2025
Avg. Monthly Cost	\$135	\$139

Typical Family Monthly Water and Sewer Cost

The rate above reflects an average household using 4,000 gallons per month and a 1" service line. Rates vary depending on service line size. To view the full rate structure and Water Rate Study, please visit itasca.com/1916/Utility-Billing or scan the QR code.



			
1 Bistro Coffee (24 oz)	1 Gallon of Milk (128 oz)	12 Cans of Soda (144 oz)	137 Gallons of Tap Water* (17,600 oz)

UPDATE YOUR UTILITY BILLING ACCOUNT

The Village is transitioning online payments from the payment service Online BillPay to Municipal Online Payments. On August 1, 2025, the Online BillPay website will no longer be available to make online payments. Please register for a new account by July 31, 2025 to keep receiving autopay billing.

The new system offers:

- Lower card fees (flat \$1.25)
- Real-time balance updates
- Auto pay options
- Full account history since 2019

How to Register Your New Account:

Please note you will need your account number and last payment amount prior to registering for a new account.

1. Visit www.itasca.com
2. Click Online Payments on the home page
3. Click Sign In/Register
4. Select Register under "Don't have an account?"
5. Follow the instructions to register a new account

Questions? Contact Utility Billing, at (630) 228-5608.

DINE LOCAL, SAVE BIG

Buon Johnny

Located at 216 N. Walnut Street, Buon Johnny is an Italian restaurant serving hearty, authentic dishes inspired by traditional family recipes.

Opened earlier this year, it is now welcoming the public for both dining and catering options.

Enjoy 10% off appetizers at your next visit by handing this flyer to your server.

To learn more and explore their menu, visit buonjohnny.com.

BUON JOHNNY
216 N. Walnut Street



10 % OFF APPETIZERS
Valid until July 31, 2025



ITASCAFEST

July 10 - 13 | Times Vary By Day
Washington Park

The Itasca Lions Club and the Village proudly present ItascaFest 2025 — an event full of live music, thrilling carnival rides, great food, and fun for all ages! Pre-sale ride tickets are available now for just \$25 at the Village, Library, and Park District. Pre-sale ends on July 9th. For questions, contact Village Hall at (630) 773-0835.

OUTDOOR SUMMER CONCERTS

Enjoy a summer evening of free live music at the Village and Park District's Outdoor Summer Concert Series, held from 7:00 to 8:30 p.m.

- **July 16th** – Classical Blast at the NC Arboretum
- **July 30th** – Sealed with a Kiss near "Wine with Me"

FREE EVENT!

Bring a blanket or lawn chair and come enjoy these free, family-friendly concerts. For more details and updates, visit itasca.com/specialevents.



TAKE THE DOWNTOWN ZONING SURVEY

The Village is reviewing its Zoning Code to help guide future development and improvements in the downtown area and around the Itasca Metra station. The proposed updates will consider changes to zoning districts, building height and density, land use, parking, transit access, bicycle infrastructure, and more.

This project is part of the 2022 Downtown Strategic Action Plan and is funded by a grant from the Regional Transportation Authority (RTA). The goal is to support a more connected, walkable, and community-focused downtown.

Learn more and take the survey to share your input at <https://tinyurl.com/itasca-tod-zoning>.



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