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IMPORTANT UPDATE:

CHICAGO WATER TREATMENT CHANGES

The Village of Itasca receives its water supply from Lake Michigan through the DuPage Water Commission (DWC), which sources water treated at Chicago's Jardine Water Purification Plant. Chicago is preparing to update its water treatment process by switching from Polyphosphate to Orthophosphate. This transition is designed to enhance protection against lead exposure by forming a more effective protective coating inside pipes, preventing lead from leaching into drinking water. Orthophosphate is already commonly used in water treatment systems nationwide, including those that treat Lake Michigan water.

What to Expect:

- No changes in daily water operations or water quality are anticipated for suburban customers, including Itasca.
- A temporary discoloration of water may occur during the transition. If this happens, please contact Itasca Public Works at 630-773-2455 to arrange for water main flushing.

The Village of Itasca and DWC are closely monitoring the transition in collaboration with engineering experts. For additional information, visit Chicago's public website at chicagowaterquality.org or contact the Chicago Department of Water Management at **312-744-8190**.

Thank you for your understanding as we work to ensure safe and reliable water for all residents.